

## **Metropolitan Police Turnaround Plan 2023-2025**

*Dear community leaders and representatives,*

Thank you for all you do to make London a better place. I am grateful to you for working with us, supporting us directly or indirectly as we seek to protect communities from harm, holding us to account, and rightly challenging us always to be better. Since starting as Commissioner, I have set out my mission of *More Trust, Less Crime, High Standards*, renewing policing by consent, reforming the Met and delivering precise community crime-fighting.

I completely recognise the scale of public concern about the case of a Met officer's sickening abuse of victims, abuse of police powers, and the Met's failure to identify his patterns of behaviour over twenty years. I have instigated extensive and significant reforms across professional standards and vetting. That is taking a proactive and intelligence-led approach to rooting out officers and staff who are unfit to be in the police. The reforms underway must begin to resolve these issues.

I am determined to win back Londoners' trust. We can succeed because of the dedicated, honest, often heroic, men and women who are the great majority of the Met. Our work has begun, but I must be candid. We cannot achieve the profound reforms needed quickly or without the ongoing help and support of wider policing, politicians, partner organisations and most of all, communities. Lifting the stone reveals painful truths that will not be resolved overnight, and it is critical that these truths cause none of us to lose our resolve to renew Peel's vision of policing by consent.

I and my colleagues have been listening to our communities and partners about what needs to be done to deliver for the public. At my keynote speech on 10<sup>th</sup> January I said we would publish a working draft of our Turnaround Plan that builds on what we have heard so far. I am now sending you our draft Plan.

You will appreciate that we must start work to achieve the change needed, but in parallel we are keen to hear your feedback on this, along with that of our communities, partners and stakeholders. Our updated version of the Plan will be published in April this year.

The Plan - published at [www.met.police.uk/turnaround-plan](http://www.met.police.uk/turnaround-plan) - has three parts:

1. A new performance framework with twenty headline measures that will be our focus as we deliver the mission of *More Trust, Less Crime, High Standards*;
2. A focus on our values of integrity, professionalism, compassion, courage and respect; and
3. Nine reform priorities – the ways we will transform how we operate to deliver precise community crime-fighting.

The Plan includes more details, and we are keen to hear your views by providing feedback at the following link: <https://forms.office.com/e/wnXVHZEfHe> In addition to responding in that way, through our ongoing engagement with you and other partners and stakeholders, we will continue to listen to your views on how best to deliver policing in London.

Thank you for your support.



**Sir Mark Rowley QPM  
Commissioner**